

Managed Services

An Extension of Your IT Team



IT teams cover a lot. Keeping up with ever-changing platforms and software updates is a full-time job. Luckily, that's our main focus. Migrations, archiving, backups and eDiscovery are our specialties. Leave the day-to-day management to Bluesource so your in-house IT team can focus on critical projects and business priorities.

Benefits at a Glance

- 24 x 7 x 365 support
- 99.9% uptime guarantee
- Adherence to ITIL framework and ISO27001
- Knowledge of GDPR, HIPPA, FINRA, SOX, and other regulations
- Annual Application Health Check
- Support for on-premise, cloud or hybrid solutions
- Apply upgrades, patches and hotfixes



Cost Savings

Bluesource's managed services mean predictable expenses for your organization. All costs are agreed upon up-front, and uptime and response time are included in the SLA.

Improved Compliance

Our comprehensive understanding of data compliance fills the knowledge gap in local IT teams. Partnering with Bluesource ensures adherence with rules and regulations.

Technology Updates

It's our experts' job to stay current with ever-expanding enterprise technology. We help determine the right products, strategize to meet your needs, and stay up to date.

Managed Services

Products We Support



Fully Managed Products



Enterprise Vault
Arctera Insight Archive
EV Discovery Accelerator
EV Compliance Accelerator

Arctera eDiscovery
Arctera Merge1 (Insight Capture)
Arctera Data Insight
Arctera Advanced Surveillance

Discovery Assist and Admin Assist

Bluesource can augment your eDiscovery staff with Discovery Assist and Admin Assist - to help with specific aspects of your Arctera (formerly Veritas) and Microsoft Purview Solutions.

