

DiscoveryAssist

On-Demand eDiscovery Experts



Last-Minute eDiscovery requests and deadlines imposed by courts and regulatory agencies create a challenge. With DiscoveryAssist, a Bluesource eDiscovery expert is ready to assist with any phase of the EDRM.

Workflow Guidance

Bluesource's eDiscovery experts provide workflow training or guidance on the most efficient methods for eDiscovery.

With screen-sharing sessions, workshops, and custom workflow documentation, Bluesource is the go-to partner for eDiscovery matters.

DiscoveryAssist Overview

- 90-Minute SLA response time
- Workflow guidance and efficiency Improvements
- Support for Microsoft and Arctera (formerly Veritas) products
- On-demand legal guidance from attorney on retainer (extra fees)
- Available as time & materials or a per matter basis

eDiscovery Reference Model (EDRM) Coverage

Identification

Bluesource verifies your systems retain the required data, and custodians can be identified for matters.

Preservation + Collection

Bluesource ensures the requested data is securely collected and preserved.

Processing + Analysis + Review

Bluesource runs and validates processing tasks, remediates errors, confirms availability of analytics, and provides review and legal guidance (via attorney on retainer).

Production + Presentation

Bluesource prepares and performs the production in the requested format.