

Enterprise Vault Health Check

Bluesource Health Checks deliver a comprehensive, proactive assessment of Enterprise Vault environments to ensure full alignment with industry-recognized best practices. Leveraging deep technical expertise and proprietary diagnostic frameworks, these evaluations systematically identify:

- Configuration gaps,
- Performance bottlenecks,
- Compliance risks, and
- Potential points of failure

Before they escalate into costly incidents. By providing actionable insights and prioritized remediation roadmaps, Bluesource Health Checks enable organizations to optimize system reliability, enhance data governance, and maximize return on their archiving investment.



Review Enterprise Vault Versions + Compatibility

- ✓ Latest Service Pack
- ✓ Vault Stores converted to supported/latest schema
- ✓ Supported Windows, Exchange and SQL version and SP
- ✓ Check client version(s)
- ✓ Review components with Compatibility Guide Review that Best Practices are being followed

Review Storage + Server Configuration

- ✓ Check appropriate location and usage/capacity of Vault Stores, MSMQ, Indexes, SQL
- ✓ Review CPU, Memory, Disk layout
- ✓ Review DNS configuration

Review Backup Configuration

- ✓ Check Vault Stores configured in “Safety Mode”
- ✓ Check backup schedule, with respect to Exchange backups and Archiving
- ✓ Schedule and SQL

Review Archiving Performance + Schedule

- ✓ Run SQL queries to determine nightly archiving volume, rate (messages per hour), Failed messages, Archive roll-over
- ✓ Validate this performance against standard Enterprise Vault performance benchmarks
- ✓ Check if archiving schedule allows too much/too little time to process the required number of messages per night/week

Review Enterprise Policies + Components

- ✓ Mailbox Archiving, Journal/SMTP Archiving, File System Archiving, Discovery/Compliance Accelerator
- ✓ Retention Categories and Provisioning Groups
- ✓ Verify EV Reporting, Operations Manager, Auditing, Role-Based Administration
- ✓ Review High Availability and Disaster Recovery usage

Review Vault Stores + Indexes

- ✓ Check for failed indexes
- ✓ Check for incomplete index structures

Review Enterprise Vault Logs/Reports

- ✓ Check Application and System event logs for Enterprise Vault related errors or warning events - Recommend remedial actions (or log with Veritas Enterprise Vault

Licensing and Capacity Planning

Bluesource checks for:

- ✓ License reporting
- ✓ Forecasted growth vs. current capacity
- ✓ Storage tiering or optimization opportunities

Cloud/Hybrid Considerations and Readiness (when applicable)

If any part of the EV environment is cloud-integrated (e.g., Azure, M365), health checks include:

- ✓ Hybrid configuration review
- ✓ Cloud storage targets
- ✓ Latency or sync issues license

Stakeholder Interview or Usage Review

Optional but valuable: include a brief review of how EV is used by compliance, legal, or IT teams to align technical configuration with business needs.

Enterprise Vault Health Check Report

- Recommended changes/fixes in a document identified during Enterprise Vault Health Check
- Identify best practices settings that need to be followed in document as well

